**Your Panes are**

**Our Pleasure!**

504-884-3179

**Window Film Care and Maintenance**

You may notice that your freshly installed window film has a dimpled, textured or "lumpy" appearance when looking at or through it. This is especially true of multi-layered films and thicker security films. Depending on the installation location and weather, the film may have a hazy or clouded look in spots. This is very common and is a normal part of window film’s drying process. The lumpiness and/or cloudiness is a result of mounting solution that will slowly diminish in time with the heat of the sun. This can take between one to three months and should vanish entirely, depending on the film product, the Mil thickness, daily temperatures, and humidity. Windows facing North that do not receive direct sunlight may take even longer to completely dry. All water bubbles will dry out, but a few small particles or points may be apparent when dry. These points, generally seen from the outside, are very tiny and are inherent in the installation of window film.

Light lines or edge gaps will normally be 1/32 to 1/16 inch. This allows for the installation solution to be squeegeed out. This also ensures that the film edges are not raised up by contact with the window frame. Contact with the frame could lead to peeling of the film.

**Recommended Cleaning Compounds and Procedures**

Do not wash your windows on the application side for 30 to 60 days to ensure enough time for the curing process.

For best results, clean your windows with a soft, clean rubber squeegee or cotton cloth and an **ammonia-free** glass cleaner or a cleaning product made specifically for window film. Follow label instructions for such products.

Or… Another excellent and inexpensive window cleaner may be mixed and used as follows:

1. In a pint or quart spray bottle mix ½ part distilled or mineral free water, ½ part rubbing alcohol (isopropyl), and 3 drops of liquid dish detergent. Shake well.
2. Mist the window lightly and uniformly with your cleaner. Use a CLEAN, SOFT COTTON OR MICROFIBER CLOTH or SOFT PAPER TOWEL to gently stroke dry the window, turning the cloth/towel often. If smudges remain, re-spray pane and use a soft rubber squeegee to stroke-dry the glass in horizontal passes, from top to bottom. Towel-dry the film borders.